



## PATIENT CODE OF CONDUCT AGREEMENT

Sunrise Family Medicine PLLC is committed to providing high quality healthcare in a safe, kind, caring, and inclusive space. EVERYONE is welcome and deserves respect, understanding, and humanity.

Words or actions that are disrespectful, racist, discriminatory, hostile, or harassing are not welcome.

The following behaviors will not be tolerated:

- Offensive comments about others' race, accent, religion, gender, sexual orientation, or other personal traits in person or via any form of media
- Refusal to see a clinician or other staff member based on above personal traits
- Physical, verbal threats and assault or inflicting physical, verbal, psychological harm
- Yelling, using profanity, or actions that disrupt the care of our patients
- Sexual or vulgar words or actions
- Disrupting another patient's care or experience
- Throwing objects or destroying/damaging other individual's property
- Taking photos, video, recordings of any form of others without prior consent
- Wearing apparel with obscene or discriminatory language or imagery
- Possessing weapons, street drugs, or alcoholic beverages in the clinic
- Being under the influence of drugs or alcohol (with the exception of those patients requesting or undergoing treatment.)

I, \_\_\_\_\_, agree to abide to the patient code of conduct and treat all staff and other patients with the respect and kindness that I would want for myself and my family.

Name/Initials: \_\_\_\_\_

Date: \_\_\_\_\_